

# Turning Heads Impact Statement 2025



**Mission Statement:** Turning Heads aim to create opportunities for adults with additional needs in Torbay. Over **50%** of their team has an additional need or disability, and they have employed **6** supported interns in the last 3 years. They want everyone to **“see the ability, not the disability.”**

## Empowering Through Skills: The Skills Centre

- **Digital Skills:** includes help with Excel, CV writing and Microsoft Word, allowing users to confidently navigate technology. They have also recently introduced podcasting!
- **Gardening and Woodwork:** hands-on experience, fostering confidence and life skills.
- **Baking, Beauty, Pottery and Arts and Crafts:** encourages self-expression and creativity.

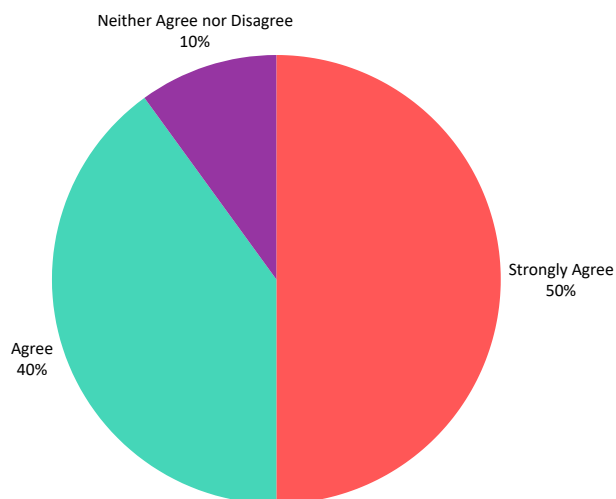


**100%** of service users surveyed **“strongly agreed”** and **“agreed”** that the skills centre had taught them a **new skill**, improved their **confidence**, provided them with more **opportunities**, and that they would **recommend** the skills centre to others.

“Turning Heads is “a big family”  
— Anonymous service user

## Giving Back to the Community

- Turning Heads gives back to the **wider community!**
- Service users used skills they have gained to create wooden sunflowers.
- These will be displayed at a green space in Lucius Street, which the service users have cleaned up.



**“I am now more comfortable  
trying new things.”**



# Tacking Inequality: The Social Supermarket

The Social Supermarket exemplifies our dedication to providing affordable essentials:

- **Weekly contribution:** Service users pay £5, earning 30 points redeemable for approximately £30 in shopping items.
- **Free essentials:** Including pet food, feminine hygiene products, bread, and fruit.
- **Community Café:** Offers free teas, coffees and lunch, fostering a welcoming environment.
- **Impact:** 300+ individuals supported and 5-10 new sign-ups every week.



**Image: One shop at the social supermarket up to a value of 30 points.**

**Total cost: £5.00\*** (Full value: £40.96 at average retail prices, as of [24th June](#)).

\*Pet food, feminine hygiene products, bread, and fruit are included **at no extra cost.**

## Job creation : The Tea Leaf Café

- **Community first:** All profits from the Café are directed towards aiding families at the Social Supermarket.
- **Local produce:** Prioritising the local economy by sourcing ingredients from nearby suppliers.
- **Youth opportunity:** The Café employs young people through [Bridges into Work](#) (with South Devon College).
- **Skills development:** The café tables were handcrafted by our service users at the Skills Centre.
- **Impact:** Open 2 nights per week for school children, home to a monthly book club, weekly social group and daily suspended coffees, teas and lunches for individuals experiencing homelessness.