

TURNING HEADS: 2024 Social Impact Report


CHANGING PERCEPTIONS AND LIVES

Our Mission Statement


Turning Heads is a community interest company, established in 2018 with a mission of **creating a community which values and empowers togetherness**. We work with vulnerable people such as children, adults with learning disabilities and anyone who may be isolated from the community.

One of our main aims is **providing adults with disabilities with the skills and opportunities for employment**. Turning Heads not only helps people gain employment opportunities, but **we actively employ adults with disabilities**.

Tuesday Evening Social Group


 Provides social opportunities and community engagement through a variety of activities, fostering integration and an active social life for those at risk of isolation. Currently attended by 25-30 people.


Friday Social Group

 Runs from 9:00-15:00, and is attended by 40-50 people each week. Also known as friendship groups it offers social opportunity, activities and healthy meals.





The Skills Centre

 The Skills Centre is a day centre open from Monday to Thursday, at which service users can socialise, create and learn. With a blend of independence and support, it provides a variety of options including woodwork, pottery, arts and crafts, an IT hub, a pool table, a beauty room, cooking facilities, and an outdoor courtyard.

 **91% of service users** surveyed **“Strongly Agreed”** and **“Agreed”** they **felt welcome** at the Skills Centre. // “It is relaxed and open”. // “It is fun and I have made lovely new friends” // “I like meeting new people and trying new things”

The Social Supermarket

 We currently support over 220 families, with the supermarket using a point system in which service users pay a small fee in exchange for produce and other goods. There are also free items offered for children. It is set up as a typical supermarket and it facilitates a dignified approach to food insecurity with several options for food, maintaining choice and autonomy for service users.

 **100% of service users** surveyed **“Strongly Agreed”** that they are **treated fairly** at the supermarket. **100% of service users “Strongly Agreed”** or **“Agreed”** that the Social Supermarket **has a warm and welcoming environment**. “The staff are amazing and do a wonderful job. It’s such a great service for all.”



Services Provided

Skills Centre | Social Groups | The Music Factory
| Social Supermarket | Filmmaking Workshop

<https://www.turningheads.org.uk/>

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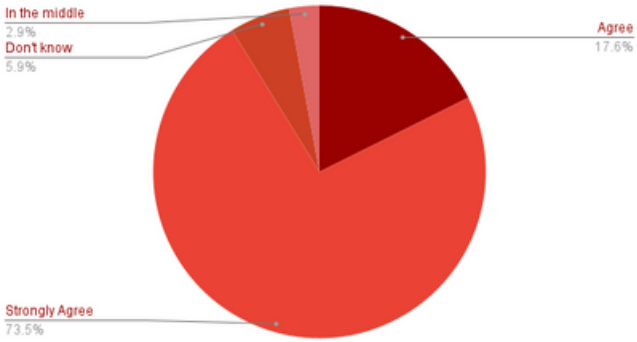
What is one word you would use to describe how you feel whilst using a Turning Heads service?

“Happy” “Grateful” “At Peace”

“Blessed” “Blissful” “Comfortable”

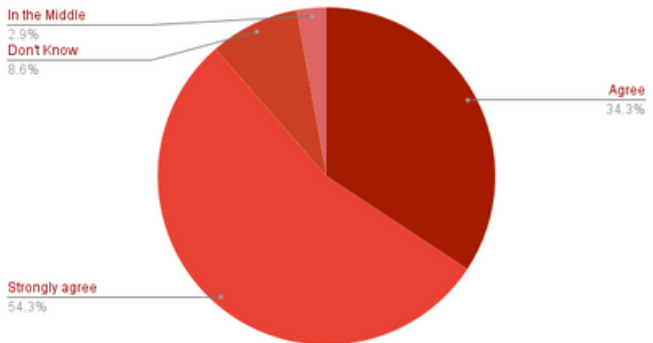


Turning Heads make a difference

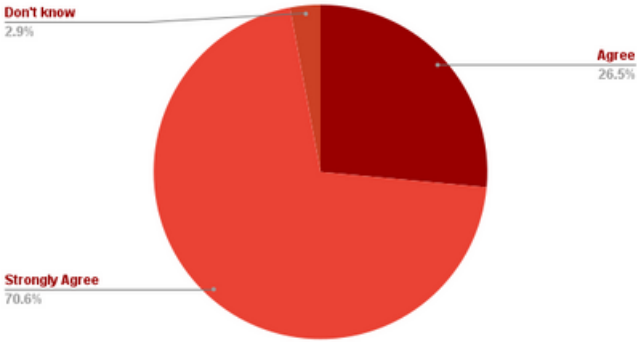


“I just want to say thank you for making this”

I feel my voice is heard by Turning Heads



I would recommend Turning Heads to someone I know



“Thank you for all your hard work and making me have a good week”



- Independence
- Support Respect
- Community Human
- Connection Growth Fairness
- Dignity Opportunity